Frequently Asked Questions (FAQs)
Our FAQs.
Below are a list of frequently asked questions (FAQs) you may have about our 2018 Pitcairn Islands Tour with answers that we hope will address these queries.

Should you have any other questions about the tour, please do not hesitate to contact your travel advisor or Tropics Tourism & Marketing Services on telephone 1300 713 132 (Australia wide) or +61 2 9972 7247 or email pitcairn@tropicsmarketing.com.au

About the Tour
Our tour brochure provides essential information about the tour, below is some additional information that may assist.

How long is the tour and what are the departure dates?
The tour is 19 days and 18 nights. There is one departure in 2018. The commences in Papeete, Tahiti on Saturday 17 February 2018 and ends in Papeete, Tahiti on Wednesday 07 March 2018. Please consult with your travel advisor for extended stays in French Polynesia, pre and post tour. Dates for further tours in 2018 and 2019 are planned to be announced in late 2017. Please feel free to register interest in future tours.

What is included?
Return flights from Tahiti to Mangareva, return passage on the MV Claymore II between Mangareva and Pitcairn island, 18 nights accommodation, most meals and a range of tours and activities in Tahiti and Pitcairn. Tours and activities on Pitcairn are designed provide insights into the island, its culture, history and people; whilst also allowing plenty of free time to relax.

How many people will be on the tour?
This is a small group tour, planned for 6 to 8 participants.

Is the tour escorted?
The tour is designed for the independent traveller and not escorted. You will be met on arrival in Tahiti by our appointed agent and transferred to and from your accommodation by coach. The included half day tours in Tahiti will be escorted by a local tour guide. On arrival at Pitcairn you will be met by the Pitcairn Islands Tourism team and introduced to your island homestay hosts. The Pitcairn Islands Tourism team will be on hand to assist during your stay on island and keep you updated on daily tours and activities and evening events.

How and where can I book?
You can book with your preferred travel advisor or one of our appointed specialist travel agents. These are listed under the Pitcairn Tour section on our website www.tropicsmarketing.com.au. Bookings are only accepted in writing with a completed booking form.

Do I need a passport and visa?
Yes, you need a passport and it must be valid for at least 6 months beyond your travel dates. For French Polynesia (Tahiti), some passport holders will require a visa. Please check with your travel advisor or nearest French consular office. To visit Pitcairn for less than 14 days, there is no visa requirement. However all passengers are required to submit a booking form with supporting documentation for immigration and security pre-clearance at time of booking.

What happens if there are not enough participants?
Should we have less than 6 participants (5 or fewer) booked prior to key payment timelines as noted in our tour brochure, we may have to alter tour inclusions, the itinerary and price. We will notify any confirmed passengers’ travel agent or advisor of such changes. Otherwise we may cancel the tour. In such case a full refund will be offered to all confirmed passengers and where possible rebooking or an alternative offered. Please refer to the tour terms and conditions.
**About visiting Pitcairn Island**
The Pitcairn islands Tourism website contains considerable information about visiting Pitcairn and we highly recommend you visit the website for detailed information. [www.visitpitcairn.pn](http://www.visitpitcairn.pn).

**Where is Pitcairn Island and how many people live there?**
Pitcairn Island is located in the South Pacific, half way between New Zealand and Peru. It lies approximately 2,300 kms south east of Tahiti in French Polynesia. There are around 50 permanent residents living on Pitcairn, most of whom are descendants of the Mutineers from the HMAV Bounty and their Polynesian consorts, who settled on the island in 1790 and live in the settlement of Adamstown.

**What currency will I need?**
Our tour visits French Polynesia, which uses the French Pacific Franc (CFP or XPF). Credit cards and exchange facilities are available in Tahiti, although only limited in Mangareva. On Pitcairn Island the official currency is New Zealand Dollars (NZD), although United States Dollars (USD) are also accepted. There is a treasury open 3 days a week where credit cards can be used to exchange into local currency.

**What services are available on Pitcairn Island?**
There is a general store, post office and treasury in Adamstown that all open on Tuesdays, Thursdays and Sundays between 8.30 am and 10.30 am. This means they are generally open on the morning you arrive Pitcairn, which provides the opportunity to stock up on any essentials you may need, buy some postcards and exchange currency. There is a health centre with full time doctor and registered nurse. International telephone and internet services are also available. More information can be found at [www.visitpitcairn.pn](http://www.visitpitcairn.pn)

**How fit do I need to be to visit Pitcairn Island?**
Being physically fit and aware of your limitations is important when considering Pitcairn as a travel destination. If you have recently experienced injury or illness please ensure your doctor has given you medical clearance before you make your travel plans. If you take regular medication, you should also consult your doctor to seek additional supplies to more than cover the period you are travelling.

**Are there accessible facilities available?**
No. Pitcairn is a remote destination and whilst this is a major attraction, there are also limitations and risks that differ from less remote areas of the world. You need to be able to ascend and descend steep stairways on a moving vessel (Claymore II), transfer from the ship to long boat and ashore with little or no assistance and use bathroom and other facilities without assistance.

**Can I buy souvenirs?**
Pitcairn Islanders still practice carving and weaving skills and a range of curios and other souvenirs are available for purchase form a number of people on the island.

**What clothing should I bring?**
Dress on Pitcairn is casual. Clothing for a sub-tropical climate is appropriate. Our tour visits during the warmer time of year. We will provide you with a suggestion list of what to pack with your final itinerary.

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